



More than **HALF** of Nursing Home residents who experience harm return to the hospital for treatment*



Recent studies indicate that **60%** of Nursing Home adverse events, including pressure ulcers, medication errors, falls and infections, are deemed preventable*



2.8 BILLION in hospital costs are attributed to harm caused in Nursing Homes in **ONE YEAR***



1 in 5 Nursing Home residents suffer preventable harm

* *Adverse Events in Skilled Nursing Facilities: National Incidence Among Medicare Beneficiaries*

<https://oig.hhs.gov/oei/reports/oei-06-11-00370.asp>

Join the Nursing Home Collaborative Don't be Left Behind



Join Us

Telligen helps nursing homes better do the work they are already doing. By working with Telligen you will be participating in the National Nursing Home Quality Care Collaborative, designed to engage nursing homes in quality improvement work using Quality Assurance Performance Improvement (QAPI) as the framework. Participants will attend events and work with Telligen to implement data-driven improvement strategies to achieve the following goals:

- Decrease potentially avoidable hospitalizations
- Decrease unnecessary use of antipsychotics medications in residents with dementia
- Decrease healthcare-acquired infections and conditions
- Increase resident mobility

Participants can also choose system-level improvements relevant to their organizational goals, such as:

- Quality Assurance Performance Improvement (QAPI)
- Healthcare-acquired Infection prevention (such as Methicillin-resistant *Staphylococcus aureus* [MRSA] and *Clostridium difficile* [C-diff])
- Person-centered care
- Staff stability
- Leadership/communication (including community relationship-building plus skills-based TeamSTEPPS and INTERACT training)
- Finance (quality measures and performance-based payments)

Benefits to you

- Help incorporating evidence-based practices, quality improvement resources and tools for staff training
- Understanding how to use data to drive improvement
- Establishing partnerships with community stakeholders
- QAPI support
- Opportunities to learn from diverse experiences at the local, state and national levels
- All services and support offered at no cost to you

Here's what a participant had to say....

“ *Our biggest successes in our QAPI journey with the help of Telligen are: a.) Increased awareness in using the tools provided to improve resident outcomes/quality of life for our residents. b.) Significant shift in leadership approach in ways of improving care with the use of the tools provided. c.) Culture of safety improves staff morale and confidence towards the achievement of focus area goals. d.) Enhanced use of data that had been collected by proper utilization and analysis.* ”

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Nursing home participants will: <i>While there is no fee to participate in the collaborative, participating nursing homes are expected to commit to the following:</i>	Telligen will: <i>Support the National Nursing Home Quality Care Collaborative events through 2019, focusing on action-driven change</i>
Establish interdisciplinary team to share the responsibility of participating in Collaborative events hosted by Telligen and other partners (webinars, sharing calls)	Provide data, already collected from the minimum data set to drive and measure improvement
Test and implement changes and collect data to measure the impact of the changes in the nursing home's chosen areas of focus during action periods between the Collaborative events	Facilitate peer-to-peer forums (including peer mentors) for discussing and implementing a systems-based approach for quality improvement practices
Submit requested data and progress reports during the Collaborative	Provide access to wide-ranging best practices gleaned from high performing nursing homes
Update and submit QAPI Self-Assessment to Telligen by November 28 each year	Provide training/coaching on Quality Assurance & Performance Improvement (QAPI) principles and Plan Do Study Act (PDSA) cycles
	Share toolkits and resources including the NNHQC Collaborative Change Package

About Telligen QIN-QIO

The Telligen Quality Innovation Network - Quality Improvement Organization (QIN-QIO), in collaboration with the Centers for Medicare & Medicaid Services (CMS), is supporting the HHS National Quality Strategy to accomplish better care, better health for people and communities and affordable care through improvements.

Working together within a three-state network, teams in Iowa, Illinois and Colorado will work side by side with providers in all settings of care on quality improvement initiatives, while pooling resources and common elements to best serve the needs of beneficiaries, families, caregivers and healthcare providers across the region.

Our Approach

We drive quality in healthcare for Medicare beneficiaries by providing communities with technical assistance, convening learning and action networks for sharing best practices, and collecting and analyzing data for improvement. We align statewide partners and ongoing initiatives to create efficiencies and maximize momentum.

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