

Quality Improvement through the CMS Quality Reporting Programs



**REPORT/REVIEW
DATA**



**IMPROVE
QUALITY CARE**



**BETTER PATIENT
OUTCOMES**

We **believe** the quality of healthcare
can be **transformed** to better serve the
people of **all communities**

Telligen is working with Inpatient Prospective Payment System (IPPS) hospitals, Critical Access Hospitals (CAHs), Inpatient Psychiatric Facilities (IPFs) and Ambulatory Surgery Centers (ASCs) on improving the quality and efficiency of care through outreach and education about the Centers for Medicare & Medicaid Services (CMS) Inpatient Quality Reporting (IQR), Outpatient Quality Reporting (OQR), IPF and ASC Quality Reporting Programs.

JOIN US in a collaborative approach

By participating in our Learning and Action Network (LAN) you will join other facilities, healthcare providers, patients, partners and stakeholders in the implementation of agreed upon quality measures for the IQR, OQR, IPF and ASC Quality Reporting Programs. We will work together to identify opportunities to improve the quality of care delivered and understand the linkages and inter-relationships between these and other programs and initiatives that impact your facility.

BENEFITS to You

- Demonstrate improved quality of healthcare for patients, families and communities
- Align with partners and stakeholders on quality improvement initiatives
- Assistance with interpretation of quality measure and other data reports, identifying gaps in quality care provided including disparity and addressing those gaps
- Learn from other participants through educational opportunities with activities focused on networking and sharing successful practices
- Identify opportunities for continued improvement in quality of care delivered

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Facility Commitments:	Telligen Commitments:
Actively participate in educational programs, teleconferences and webinars offered through the Learning and Action Network (LAN)	Provide educational programming opportunities and access to LAN activities
Participate in the IQR, OQR, IPF or ASC Quality Reporting program, including reviewing your data reports with Telligen	Review quality data reports including NHSN reports and provide assistance with focused improvement initiatives
Focus on improving performance in one or more measures	Maintain regular contact to monitor progress and assist with performance improvement interventions
Share successful strategies related to your quality improvement efforts	Provide access to knowledgeable IQR, OQR, IPF, ASC and Quality Improvement content experts

OUR APPROACH

Telligen drives quality in healthcare for Medicare beneficiaries by providing communities with technical assistance, convening learning and action networks for sharing best practices, and collecting and analyzing data for improvement. We align statewide partners and ongoing initiatives to create efficiencies and maximize momentum.

Learning and Action Network

Telligen is engaging healthcare providers, stakeholders and patients in Learning and Action Networks (LANs) to lead rapid, large-scale change in health care quality.

What is a Learning and Action Network?

Modeled after the Institute for Healthcare Improvement’s Breakthrough Series Collaborative, LANs convene stakeholders, providers and improvement experts in an “all teach, all learn” model. Through the LAN, Telligen networks provide educational webinars and conferences, encourage peer sharing, rapid tests of change and support for adapting and spreading successful improvements.

ABOUT Telligen QIN-QIO

The Telligen Quality Innovation Network-Quality Improvement Organization (QIN-QIO), in collaboration with CMS, is supporting the HHS National Quality Strategy to accomplish better care, better health for people and communities and affordable care through improvements.

Working together within a three-state network, teams in Iowa, Illinois and Colorado will work side-by-side with providers in all settings of care on quality improvement initiatives, while pooling resources and common elements to best serve the needs of beneficiaries, families, caregivers and healthcare providers across the region.

CONTACT Us

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www.telligenqinqio.com/our-work/quality-reporting-improvement/