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Telligen QI Connect™

Partnering to improve health outcomes through relationships and data

Colorado Post-Acute Care Collaborative Office Hours May 21, 2020:

Resources for Vulnerable Older Adult Coloradans Amidst COVID-19

Speaker: Dr. Jane Brock, Telligen Medical Director

Facilitator: Meredith Koob, Sr. Quality Improvement Facilitator, Telligen

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Simply E-mail me and write,
“I want to join Telligen QI Connect™”

Meredith Koob: mkoob@telligen.com



Today's content and answers to participants' questions reflect Telligen's best understanding

- » Today's content and answers to participants' questions reflect Telligen's best understanding based on currently available information about COVID-19 as of Thursday, May 21, 2020.
- » However, COVID-19 is an emerging, rapidly evolving situation. Therefore, it remains critically important to continually check the CDC's most up-to-date guidance, as well as the guidance from your state/local health department. [CDC guidance for COVID-19](#) may be adapted by state ([Colorado](#), [Illinois](#), [Iowa](#) and [Oklahoma](#)) and local health departments to respond to rapidly changing local circumstances.
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Objectives

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- » Identify collaborative opportunities with other partners and stakeholders to facilitate the flow of information
- » Strengthening local community networks by sharing emerging practices amid COVID-19



Participant Polling Question

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- » Are you aware of Governor Polis' Residential Care Task Force efforts that are focused on preventing the spread of COVID-19 in Long Term Care facilities?

Yes

No



- » **Governor's Residential Care Task Force** mission: prevent the spread of COVID-19 in Colorado Long Term Care (LTC) facilities using 5 strategies:
 1. Enforce and educate- infection prevention and control
 2. Scale testing in LTC facilities
 3. Secure Personal Protective Equipment (PPE)
 4. Cohort and isolate
 5. Scale staffing



<https://covid19.colorado.gov/press-release/state-announces-residential-outbreak-task-force>

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- » Emergency Management (EM) resource to connect to training, testing, and PPE resources: <https://www.juvar.com/emsupply/>
- » Rapid tests available with highest priority for high density residential facilities
 - » Full point prevalence recommended by both the CDC and CDPHE
- » Cohorting and isolation guidance: <https://drive.google.com/file/d/1j8Ke6w87JKMaKHsFZGlaNXzYr9JvLR RK/view>
- » Residential care facility staffing: ConnectToCareJobs.com



Addressing Disparities, Rural Communities, and Vulnerable Populations

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Disparities – American Indian or Alaska Native, Asian, Black or African American, and Native Hawaiian or other Pacific Islander



Rural Communities – All populations not in an urban area (50,000 people or more)



Vulnerable Populations – racial and ethnic minorities, people with disabilities, sexual and gender minorities in rural areas, and dually eligible





A few things we heard from you prior to the session today...



What do you see as the highest needs for our most vulnerable older adult Coloradans?



Are there stratified needs surfacing for: urban vs. rural, racial and ethnic minorities, low socioeconomic status, or other specific subpopulations?



What request for resources has taken you most by surprise?



Where are there resources in surplus or resources in shortage?



Who do you utilize most to fulfill resources for your vulnerable older adult population? (ex. AAA, state or local public health, local health systems and providers, 2-1-1, volunteer groups, cultural support networks, families, faith-based organizations, food pantries, etc.)



Where are there roles for volunteers in your community?



Resources

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» Telligen QI Connect™ Coronavirus (COVID-19) Response and Resources <https://www.telligenqinqio.com/covid-19/>
» Partnership to Fight Chronic Disease COVID-19 for High-Risk Groups
<https://www.fightchronicdisease.org/resources/covid-19-informational-resources-high-risk-groups>



» Colorado Department of Public Health | Health Equity Response Team: <https://covid19.colorado.gov/covid-19-in-colorado/health-equity-response-team>

» Governor Jared Polis Resources: <https://stayathomeco.colorado.gov/get-help-now>

» CMS Current Emergencies <https://www.cms.gov/About-CMS/Agency-Information/Emergency/EPRO/Current-Emergencies/Current-Emergencies-page>

» CDC Coronavirus (COVID-19) <https://www.cdc.gov/coronavirus/2019-nCoV/>

» New guidelines from CDC for Symptoms of Coronavirus <https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html>



» Preventing the Spread of COVID-19 in Retirement Communities and Independent Living Facilities
<https://www.cdc.gov/coronavirus/2019-ncov/community/retirement/guidance-retirement-response.html>



Upcoming Events

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» Save the Date!

- » Check out the Telligen QI Connect Event Page and register for these events in your state
- » <https://www.telligenqinqio.com/events/>



Friday, May 22, 2020

NHSN Long-Term Care COVID-19 Module
Q&A

7am MT | 8am CT Register [Here](#)

11am MT | 12pm CT Register [Here](#)



Thursday, June 11, 2020

Colorado COVID-19 Post Acute Care
Collaborative (PAC-C) Office Hours



Thursday, May 28, 2020

1) Cardiovascular Screening Services Covered by
Medicare at Noon MST

2) COVID-19 in Long Term Care (LTC)

Office Hours at 1pm MST with Dr. Nimalie Stone, MD



Ending on a Positive Note

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- » **“One day at a time, one thing at a time, and one moment at a time”**
- unknown
- » Better Sleep Month
- » Bike Month
- » Employee Health & Fitness Month
- » High Blood Pressure Education Month
- » Older Americans Month
- » Stroke Awareness Month



Thank You!

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- » Please complete the evaluation posted in chat!
- » Telligen QI Connect™ Team
 - » <https://www.telligenqinqio.com/contact/>
 - » www.TelligenQINQIO.com
- » COVID-19@cms.covid.hhs.gov
- » Contact CDC for Clinical Questions: 800-232-4636

