



Welcome! We will get started momentarily

Using “Chat,” please enter your name and organization

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2. Select who you want to send your message to (individual or everyone)
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Please use “Chat” to submit questions for our speakers





Telligen QI Connect™

Partnering to improve health outcomes through relationships and data

Oklahoma Post-Acute Care Collaborative Office Hours May 20, 2020

Facilitated by: Sherry Longacre, Sr. Quality Improvement Facilitator

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Today's content and answers to participants' questions reflect Telligen's best understanding

- » Today's content and answers to participants' questions reflect Telligen's best understanding based on currently available information about COVID-19 as of Wednesday, May 20, 2020.
- » However, COVID-19 is an emerging, rapidly evolving situation. Therefore, it remains critically important to continually check the CDC's most up-to-date guidance, as well as the guidance from your state/local health department. [CDC guidance for COVID-19](#) may be adapted by state ([Colorado](#), [Illinois](#), [Iowa](#) and [Oklahoma](#)) and local health departments to respond to rapidly changing local circumstances.
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“You are why the Oklahoma standard
shines so bright, thank you.”
- Governor Stitt.



OKLAHOMA

Join Us!

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Telligen serves as the Quality Innovation Network-Quality Improvement Organization (QIN-QIO) for **Colorado, Illinois, Iowa, and Oklahoma.**

If you value:

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Join us by:

- » Signing up online at www.telligenqinqio.com/join-telligen-qi-connect/
- » Emailing us at telligenQIConnect@telligen.com or contacting the presenter of this presentation



Join Telligen QI Connect™ by Email

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Simply Email Us and Write,
“I want to join Telligen QI Connect™”

Sherry Longacre – slongacre@telligen.com

Belinda Rogers – brogers@telligen.com



- » May is Older Americans Month and Mental Health Awareness Month!!



Senior Life Solutions

Intensive outpatient psychiatric program for seniors. The program consists of an initial evaluation with a psychiatrist, telemedicine visits and group therapy. Everyone is encouraged to attend three times a week. Transportation and lunch are provided.



» May is Mental Health Awareness Month!!!



Zero Suicides Program

Provides counseling services and a warm hand off for anyone who is identified at risk during the depression screening. In response to the COVID outbreak, they have been successful in implementing virtual counseling sessions which have been well received by the community.



Addressing Disparities, Rural Communities, and Vulnerable Populations

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Disparities – American Indian or Alaska Native, Asian, Black or African American, and Native Hawaiian or other Pacific Islander



Rural Communities – All populations not in an urban area (50,000 people or more)



Vulnerable Populations – racial ethnic minorities, people with disabilities, sexual and gender minorities in rural areas, and dually eligible

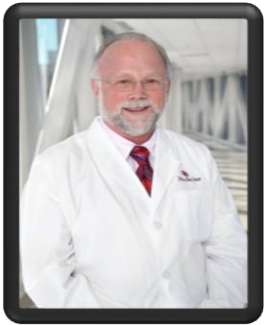


Objectives

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- » Identify collaborative opportunities with other partners and stakeholders to facilitate the flow of information
- » Strengthening local community network by sharing emerging practices amid COVID-19





» Steven A. Crawford, MD

- » Senior Associate Dean and Director for Healthcare Innovation and Policy at the University of Oklahoma's College of Medicine and Professor of Family and Preventive Medicine. He's the former Chair of the OU College of Medicine's Department of Family and Preventive Medicine.



» F. Daniel Duffy, MD

- » An internal medicine and medical informatics physician from the OU-TU School of Community Medicine, where he served as Dean and holds the Steve Landgarten Chair of Medical Leadership. Since 2015, he has been the Principal Investigator of the Agency for Healthcare Research and Quality's EvidenceNow Healthy Hearts for Oklahoma research project and Co-Director of the Oklahoma Healthcare Improvement Cooperative.



Voices from Oklahoma's Primary Care Clinicians during the Pandemic

Steven A. Crawford, MD

F. Daniel Duffy, MD

May 20, 2020

OPHIC SBIRT-OK Implementation

- COVID-19 Impact on SBIRT-OK
 - Remote Screening
 - Telemedicine Brief Intervention
 - Telemedicine Referrals
- OPHIC Changes
 - Remote Recruitment and Enrollment
 - E-Consenting
 - E-Survey - text message security
 - E-Facilitation
- Remote and Video Peer Consultation Visits with Guide

Voices of Primary Care Clinicians

- Testing - what do we trust?
- Mental health resources for patients/providers
- Protecting patients and staff
 - PPE, environmental disinfecting
 - Pre-visit screening, wait in car, see patient in care
- Telemedicine Visits - questions value of hands on examinations
- E-visits for chronic pain and opioid prescribing
- Funding practice with low visit volumes, change in insurance coverage
- Advising families, safe to return to work, confusing messaging
- Giving recovery plasma
- Post-hospitalization follow-up
- Patients with chronic illness, e.g. CKD and COVID-19
- Lower surge in OK than expected, why?

Questions?



Resources

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- » Telligen QI Connect™ Coronavirus (COVID-19) Response and Resources <https://www.telligenqinqio.com/covid-19/>
- » Partnership to Fight Chronic Disease COVID-19 for High-Risk Groups <https://www.fightchronicdisease.org/resources/covid-19-informational-resources-high-risk-groups>
- » Oklahoma State Department of Health <https://www.ok.gov/health/>
- » CMS Current Emergencies <https://www.cms.gov/About-CMS/Agency-Information/Emergency/EPRO/Current-Emergencies/Current-Emergencies-page>
- » CMS Provider Telehealth and Telemedicine Tool Kit <https://www.cms.gov/files/document/general-telemedicine-toolkit.pdf>
- » New guidelines from CDC for Symptoms of Coronavirus <https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html>
- » Preventing the Spread of COVID-19 in Retirement Communities and Independent Living Facilities <https://www.cdc.gov/coronavirus/2019-ncov/community/retirement/guidance-retirement-response.html>
- » CDC Contact number for Clinical Questions: 800-232-4636



» Save the Date!

- » Check out the Telligen QI Connect Event Page and register for these events in your state
- » <https://www.telligenqinqio.com/events/>

Thursday, May 28, 2020



Cardiovascular Screening Services
Covered by Medicare at 1:00pm CT

COVID-19 in Long-Term Care (LTC)
Office Hours at 2:00pm CT

**Oklahoma COVID-19 Post Acute
Care Collaborative (PAC-OH) Office
Hours at 11:00am CT**



Wednesday, June 10, 2020



Upcoming Events

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- » National Healthcare Safety Network (NHSN) Reporting Assistance
- » Telligen's Hosts Live Q & A for the Long-Term Care COVID-19 Module
- » Friday May 22, 2020
 - » 7am MT | 8am CT (Register [Here](#))
 - » 11am MT | 12pm CT (Register [Here](#))



LTC COVID-19 CALL, Wednesday May 20th, 2020

The Oklahoma State Department of Health, Regulation, Prevention and Preparedness will be hosting a COVID-19 webinar on Wednesday, May 20th from 1:00 to 2:30. The webinar will include information and discussion of the Novel Coronavirus COVID-19 including current guidance, best practices and questions and answer. The webinar is open to Owners, Operators, Administrator and Executive Staff of Nursing Homes, Intermediate Care Facilities for Individuals with Intellectual Disabilities, Continuum of Care Facilities, Assisted Living Centers, Residential Care Homes and Adult Day Care Centers.

Wednesday, May 20, 2020

1:00 PM - 2:30 PM

Access Information

USA Toll-Free: 888-363-4735

Access Code: 1177868



Thank You!

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- » Please complete the evaluation posted in chat!

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