



Welcome! We will get started momentarily

Using "Chat," please enter your name and organization

How to use "Chat":

1. Click on the "Chat" icon
2. Select who you want to send your message to (individual or everyone)
3. Type and send your message

Please use "Chat" to submit questions for our speakers





Telligen QI Connect™

Partnering to improve health outcomes through relationships and data

Illinois Post-Acute Care Collaborative Office Hours

June 11, 2020

Facilitator: Nell Griffin, EdM.,CHC,CPHQ

Panel Moderator: Jane Brock, MD, MSPH, Telligen Medical Director

This material was prepared by Telligen, the Medicare Quality Innovation Network Quality Improvement Organization, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. This material is for informational purposes only and does not constitute medical advice; it is not intended to be a substitute for professional medical advice, diagnosis or treatment. 12SOW-CO-QIN-06/11/20-3735

Disclaimers

3

Today's content and answers to participants' questions reflect Telligen's best understanding

- » Today's content and answers to participants' questions reflect Telligen's best understanding based on currently available information about COVID-19 as of Thursday, June 11, 2020.
- » However, COVID-19 is an emerging, rapidly evolving situation. Therefore, it remains critically important to continually check the CDC's most up-to-date guidance, as well as the guidance from your state/local health department. [CDC guidance for COVID-19](#) may be adapted by state ([Colorado](#), [Illinois](#), [Iowa](#) and [Oklahoma](#)) and local health departments to respond to rapidly changing local circumstances.
- » The views expressed by the speaker do not necessarily reflect the views of Telligen or The Centers for Medicare & Medicaid Services. Presentation content is for information purposes only and does not constitute medical advice; it is not intended to be a substitute for professional medical advice, diagnosis or treatment.



Disclaimers




4

- » This video conference utilizes links to other websites or third-party content to offer this webinar. Telligen is providing these links or third-party content to you as a convenience and has no liability, obligation or responsibility for any correspondence, purchase or promotion between you and any third party with a link on the Website, or for any content or links displayed on such sites to which you may be linked.
- » Telligen is not responsible for and assumes no liability for any mistakes, misstatements of law, defamation, slander, libel, omissions, falsehood, obscenity, pornography or profanity in the statements, opinions, representations or any other form of content contained in any third-party content appearing on the Website. The information and opinions in the third-party content are neither endorsed by nor do they reflect the opinions or beliefs of Telligen.



Addressing Disparities, Rural Communities, and Vulnerable Populations

5

-  » Disparities – American Indian or Alaska Native, Asian, Black or African American, and Native Hawaiian or other Pacific Islander
-  » Rural Communities – All populations not in an urban area (50,000 people or more)
-  » Vulnerable Populations – racial ethnic minorities, people with disabilities, sexual and gender minorities in rural areas, and dually eligible

COVID-19 and African Americans
<https://jamanetwork.com/journals/jama/fullarticle/2764789>



Join Telligen QI Connect™

Telligen serves as the Quality Innovation Network-Quality Improvement Organization (QIN-QIO) for **Colorado, Illinois, Iowa, and Oklahoma.**

If you value:

- » Timely and up-to-date presentations
- » A network of peer support
- » Readily available technical assistance and resources

Join us by:

- » Signing up online at www.telligenqinqio.com/join-telligen-qi-connect/
- » Emailing us at telligenQIConnect@telligen.com or contacting the presenter of this presentation
- » If you're not located in one Telligen's states, you can find your QIN QIO here: <https://qioprogram.org/locate-your-qio>



Join Telligen QI Connect™ by Email

7

Simply E-mail and write,
“I want to join Telligen QI Connect™”

Kristen Marino : kmarino@telligen.com



Objectives

8

- » Identify collaborative opportunities with other partners and stakeholders to facilitate the flow of information
- » Strengthening local community networks by sharing emerging practices amid COVID-19



Today's Panelists : Medicare Beneficiaries

9



Debbie Camacho



Beverly Rogers



Susan Gardiner



Today's Panelists : Post-Acute Providers

10



Dana Franceschini, AM ,LCSW
Transitional Care Supervisor
Aging Care Transitions



Dheeraj Mahajan,
MD,MBA. MPH, FACP
Section Chief, Geriatrics
Illinois Masonic Medical
Center, President CIMPAR



Michelle Stuercke, RN,
MSN, DNP,
MPH, LNHA
Chief Clinical Officer
Transitional Care
Management



'Worried Wellness' in the age of COVID-19

11



- » What are your everyday challenges and concerns?
- » What are the common questions that medical information sites don't really answer?
- » How are providers addressing concerns, especially around things for which clear direction is still unestablished?



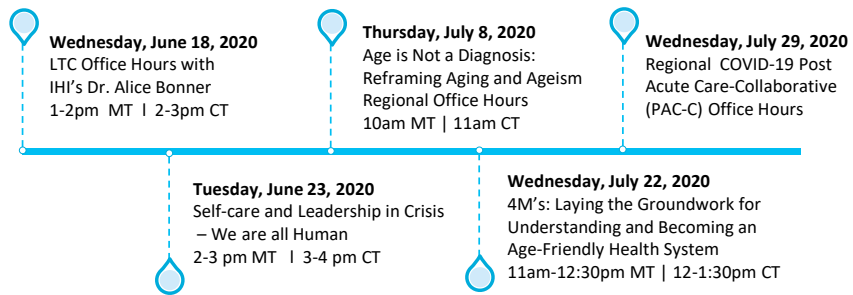


**Questions for
our beneficiaries?**



Upcoming Events

14



Register from the Telligen QI Connect event page: <https://www.telligenqio.com/events/>

Resources

15



Telligen QI Connect™ Coronavirus (COVID-19) Response and Resources <https://www.telligenqinqio.com/covid-19/>



CMS Current Emergencies <https://www.cms.gov/About-CMS/Agency-Information/Emergency/EPRO/Current-Emergencies/Current-Emergencies-page>



CDC Coronavirus (COVID-19) <https://www.cdc.gov/coronavirus/2019-nCoV/>



Preventing the Spread of COVID-19 in Retirement Communities and Independent Living Facilities
<https://www.cdc.gov/coronavirus/2019-ncov/community/retirement/guidance-retirement-response.html>



COVID-19- Dr. Price's Empowering Talk with Friends and Family
<https://www.youtube.com/watch?v=Qwx3JMRTz8U&feature=youtu.be>



Illinois Department of Public Health COVID-19 Restore Illinois <https://www.dph.illinois.gov/restore>



Illinois Department of Public Health COVID-19 community guidance mask use
<https://www.dph.illinois.gov/covid19/community-guidance/mask-use>



End Isolation <https://www.endsocialisolation.org/>



Ending on a Positive Note

16



- » **“One day at a time, one thing at a time, and one moment at a time”** - unknown
- » [Alzheimer’s](#) and Brain Awareness Month
- » Men’s Health Month
- » Flag day (June 14th)
- » Father’s Day (June 21st)



Thank You!

17

- » Please take a moment to complete the short ZOOM event assessment before you leave today!



Quality Improvement
Organizations
Sharing Knowledge. Improving Health Care.
CENTERS FOR MEDICARE & MEDICAID SERVICES

