

Illinois Post-Acute Care Collaborative Office Hours  
6/11/20

- 00:27:19 Chris Reis: Chris Reis, VP Carlyle Healthcare Center and St. Vincent's Home
- 00:27:23 Joanna Jurasik: Joanna Jurasik Director of Nursing at Holy Family Villa
- 00:27:30 John Letizia: John Letizia-Heartland Senior Living-Neoga,IL
- 00:27:33 Jamie Krieps: Jamie Krieps, Symphony Joliet- I wear a mask in public all the time.
- 00:27:35 Kim Auton: Kim Auton LNHA Heritage Health Mt. Zion
- 00:27:41 Christine Neff: Christine Neff - Generations. I wear mine at all times in public. I never know when I will run into another person.
- 00:27:45 Joanna Jurasik: Mask on at all times in public
- 00:27:50 Jennifer Rogoz: Jennifer Rogoz, MSN, RN, infection control nurse and staff development at Little Sisters of the Poor in the City of Chicago.
- 00:27:54 Greg Wilson: Greg Wilson Petersen Health Care
- 00:28:04 Chris Reis: I wear a mask at all times in public
- 00:28:12 Beverly Rogers: I wear a mask whenever I am in public and with family members who don't have a modified shelter-in-place.
- 00:28:37 Patricia Correa: Patricia Correa, Woodbridge nursing Pavilion
- 00:29:15 Patricia Correa: I wear my mask all the time in public
- 00:29:26 Martha Rogers: Martha Rogers Waverly Place of stockton
- 00:29:54 Dheeraj Mahajan: just joined
- 00:30:15 Kristen Marino: Please enter your name and organization. In what public situations do you feel you do not have to wear a face covering/mask?
- 00:30:23 Rhona Greensphan: I just joined- Rhona Greensphan - Legacy Health Care
- 00:30:30 Jane Brock: I take mine off hiking if there's no one in sight - but keep it around my neck to pull up whenever
- 00:32:21 Kristen Marino: Check out Telligen QI Connect™ Events page  
<https://www.telligenqinqio.com/events/>
- An overview of Telligen QI Connect is available here: <https://www.telligenqinqio.com/join-us/>
- 00:33:38 Kristen Marino: Feel free to email me: Kristen Marino at [kmarino@telligen.com](mailto:kmarino@telligen.com)
- 00:42:42 Cheryl Vittorio: Cheryl Vittorio - HealthBridge of Arlington Hts

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00:44:43 Kristen Marino: The podcast that Debbie mentioned is a YOUTUBE link, it is provided in the resources listed in the presentation slides.\

00:44:56 lisa Bridwell: Here is the link to the youtube link: COVID-19- Dr. Price's Empowering Talk with Friends and Family <https://www.youtube.com/watch?v=Qwx3JMRTz8U&feature=youtu.be>

00:45:18 Kristen Marino: All participants will be receiving a copy of the presentation via email within a week of the event.

00:47:23 lisa Bridwell: How have you addressed staff anxiety?

00:49:28 Debbie Camacho: I don't wear a mask when taking my walk but always have one with me. I wear a mask any other time I am in public

00:51:28 Jeanne Heid-Grubman: Information really helps. Our daily shift huddles are key. We hide nothing from the staff. This relieves their anxiety.

00:52:20 lisa Bridwell: Thank you, are others doing this too?

00:53:54 Beverly Rogers: Virtual visits don't support some of us (elderly) emotionally when we are accustomed to having the physician look and touch the area of concern to ensure there is no cancer, infection or damage.

00:57:50 Christine Annang: Technology has been a huge barrier with most of the elderly population that I work with.

00:58:25 lisa Bridwell: Christine, can you share a few examples???

00:58:43 lisa Bridwell: Is it knowledge, access?

01:01:05 lisa Bridwell: How do you handle situations when you are among others not wearing a mask? what do you do????

01:01:17 Christine Annang: patients don't necessarily have a computer in the home-some have said they used the computer at the library which closed. the other part was knowledge of the internet and how to navigate. with the order to be quarantined there was difficulty in having family (younger more savvy generation assist

01:01:48 lisa Bridwell: Thank you.

01:03:25 lisa Bridwell: how are you all thinking about the tension between safety and isolation, - please share

01:06:07 Beverly Rogers: Often the "young" people I see without masks are over 40. They don't realize they are also susceptible to Covid. What is really upsetting is when you see very young mothers in the store - unmasked with children who are also unmasked.

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01:06:17 Christine Annang: That is wonderful to hear!!!!!!!!!!!!!!

01:07:23 Christine Annang: about the technical devices being provided to our seniors

01:07:59 lisa Bridwell: IF you have questions for our beneficiaries, please place them in the chat and we will try to get to them,

01:08:40 Kristen Marino: Thank you for those who submitted their questions prior to the event.

01:09:52 Kristen Marino: What is your recommendation and best practice for COVID + and CPR?

Response: The American Heart Association (AHA) issued interim cardiopulmonary resuscitation (CPR) guidelines that apply during the COVID-19 pandemic. The AHA recommended bystanders and lay rescuers administer "hands only" CPR without mouth-to-mouth ventilation to limit exposures to the SARS-CoV-2 virus that causes COVID-19.

01:10:18 Kristen Marino: Is there anything preventing known positive or recovered positive covid patients from participating in communal dining/activity

Recommend you review

CDC Guidance: <https://www.cdc.gov/coronavirus/2019-ncov/hcp/long-term-care.html>

IDPH Long-Term care guidance <https://www.dph.illinois.gov/topics-services/diseases-and-conditions/diseases-a-z-list/coronavirus/long-term-care-guidance>

01:10:19 lisa Bridwell: So I carry an extra new facemask and offer it to those I encounter, who are not wearing one

01:11:18 Beverly Rogers: Convincing someone to wear a mask to keep from harming a person with whom they share a space will be lost on those who have no compassion for their neighbor.

01:11:33 Dana Franceschini: This is a recent development in terms of the technology grant; so I am hoping to receive more information soon on this process. If anyone has questions or would like information on Aging Care Connections online programming, please feel free to reach out me at [dfranceschini@agingcareconnections.org](mailto:dfranceschini@agingcareconnections.org)

01:12:04 Kristen Marino: <https://www.telligenqinqio.com/events/>

01:13:05 lisa Bridwell: Thank you to all the panelists today! WE appreciate your time and expertise

01:13:09 Kristen Marino: In addition to the poll, Please complete the evaluation as we end our discussion today, your feedback is valuable!

<https://www.surveymonkey.com/r/LHYVFQB>

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01:13:40      Kristen Marino: Thank you all for attending today's office hours, we look forward to your participation in the future!