




Telligen QI Connect

Taking Your Chronic Disease Prevention and Management to the Next Level: Understanding Medicare Coverage and Services including Telehealth

Session #3 – Cardiovascular Screening Services Covered by Medicare

May 28th Q&A Responses from Chat

#	Question	Answers by MAC		
				
1	Are there frequency guidelines for the G0446?	Same response as WPS Government Health Administrators	The Intensive Behavioral Therapy for Cardiovascular Disease is available for patients without a cardiovascular disease and is once per year (12 months).	Same response as WPS Government Health Administrators
2	If a patient takes a medication that can elevate cholesterol levels but does not have a diagnosis that supports yearly cholesterol checks, would that practitioner need to use a diagnosis for medication monitoring as opposed to cholesterol screening?	Same response as WPS Government Health Administrators	Base how you submit the claim on the situation you have. Medicare will allow the procedure code 82465 as a screening service once every 5 years (60 months). This would be the Z diagnosis code. If you have a medical reason for ordering/performing the test, use the diagnosis that supports your medical reason.	Same response as WPS Government Health Administrators
3	Can I get the resource that indicates some telehealth services can be audio only during the PHE please?	Same response as WPS Government Health Administrators	CMS.gov → top right of screen → search “telehealth” → top 2 that come up, go to 2 nd one → list of telehealth services: https://www.cms.gov/Medicare/Medicare-General-Information/Telehealth/Telehealth-Codes	Same response as WPS Government Health Administrators

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Session #2 – Diabetes Management Screening and Preventive Services Covered by Medicare

May 13th Q&A Responses from Chat




#	Question	Answers by MAC		
		NOVITAS SOLUTIONS	WPS GOVERNMENT HEALTH ADMINISTRATORS	National Government Services
1	Can a certified health coach be used to provide the MNT?	Same response as NGS	Same response as NGS	A Registered Dietitian OR Certified Medical Nutrition certification is required, if they have that certification, they can provide MNT
2	Can you tell me when Audio only became allowed for DSMT?	Same response as NGS	Same response as NGS	April 30 th update from CMS (https://www.cms.gov/Medicare/Medicare-General-Information/Telehealth/Telehealth-Codes) – this is retroactive to March 1 st
3	Are nurses and pharmacists still not allowed to bill for DSMT telehealth?	Same response as NGS	Same response as NGS	Correct. Nurses and Pharmacists cannot receive a Medicare provider number to bill for Medicare on their own; if they are a certified medical nutrition specialist then they can provide MNT.
4	Is audio only allowed for Medicare Annual Wellness visits?	Same response as NGS	Same response as NGS	Yes, it is allowed, as of April 30 th you can obtain some of the biometric information from the patient (height, weight, BP) if they have the tools to collect it at home.
5	Can you please confirm that DSMT CAN be billed on the UB-04 claim form?	Same response as NGS	Same response as NGS	Based on recent CMS Office Hours, facilities can bill for these services on the UB-04 form, professionals can provide them remotely, you would not include modifier 95, the facility would bill for the service being performed. Under the Hospital without walls waiver – if you have taken advantage of this waiver, then you bill as you normally would prior to the pandemic
6	I believe in Iowa, RN's can bill DSMT-Telehealth-may have just been passed in the last 2 days. Does this sound correct?	Same response as NGS	Same response as NGS	A RN can't typically bill for this service because they don't have a Medicare provider number. A RN would need to have the medical nutrition certification or be a registered dietician to obtain a Medicare provider number and bill for these services.

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7	Please state the Certified designation again for nurses and pharmacists to do MNT.	Same response as NGS	Same response as NGS	Registered Dietitian OR Certified Medical Nutritionist
8	Is there a modifier code for audio only claims?	Same response as NGS	Same response as NGS	No, add modifier 95 to any service from the April 30 CMS announcement on the telehealth list. https://www.cms.gov/Medicare/Medicare-General-Information/Telehealth/Telehealth-Codes
9	How do you engage patients in rural communities with poor internet access?	Same response as NGS	Same response as NGS	You can now connect via audio ONLY during the pandemic for certain services on the telehealth list. https://www.cms.gov/Medicare/Medicare-General-Information/Telehealth/Telehealth-Codes
10	How are you handling group classes?	Same response as NGS	Same response as NGS	May be able to do group classes with a video conference platform, such as Zoom or Google Hangouts. Some providers are holding in-person classes making sure everyone is socially distancing and taking recommended precautions.

Session #1 – Preventive Visits Covered by Medicare

April 22nd Q&A Responses from Chat

#	Question	Answers by MAC		
				
1	Can a rural health clinic do telehealth AWW during the COVID-19 pandemic?	Per CMS MLN Matters Number: SE20016 – RHC and FQHCs can now bill for telehealth, including retroactively back to 1/27/20	Same	Same
2	For RHCs, can telehealth be done via phone ONLY or do they have to have video capability?	Telehealth requires both video and audio	A phone call is not a telehealth service. An RHC/FQHC can submit the procedure	Same.

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			codes 99441 – 99443 for telephone services provided by physician and other practitioners who can submit evaluation and management (E/M) services. Procedure codes 98966- 98968 can be submitted by those providers who can otherwise submit services but cannot submit E/M services.	
4	Can a pharmacist with a collaborative agreement with a provider do telehealth?	A pharmacist can do a telehealth AWV as part of the care team with a supervising physician present. The visit would still be billed under the supervising physician’s NPI.	Same	Same
5	Do those G codes replace TCM codes 99495 and 99496? Do telehealth codes take the place of TCM codes on a post hospital visit done via telehealth?	No {99495 and 99496 are on the complete list of telehealth services; therefore, these codes can be performed and billed as telehealth.}	Same	Same
6	Can you clarify if a qualified health professional with regards to a telehealth service, could be a RN health coach?	A RN health coach can do a telehealth AWV as part of the care team with a supervising physician present. The visit would still be billed under the supervising physician’s NPI.	Same	Same
7	Can you clarify if a qualified health professional can be an RN?	A RN can be part of the team performing the AWV, they would be considered a licensed	Same	Same

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		health professional. Supervision requirements must be met.		
8	Can a LPN do a AWW	A LPN can do a telehealth AWW as part of the care team with a supervising requirements being met. The visit would still be billed under the supervising physician's NPI.	Same	Same
9	Can a RN, CDE do Telehealth	A RN, CDE can do a telehealth AWW as part of the care team with the supervising requirements being met. The visit would still be billed under the supervising physician's NPI.	Same	Same
10	Any information on CHF covered visits?	Please join us for the 3 rd session in the series on 5/28 at 1 pm CT on the topic: Cardiovascular Screening Services Covered by Medicare. Register here .	Same	Same
11	Currently Diabetes Education is provided by RN's yet only RD's can do telehealth. Plans to change?	Please join us for the next session in the series on 5/13 at 12 PM CT on the topic: Diabetes Management, Screening and Preventive Services Covered by Medicare. Register here .	Same	Same
12	How do you meet certain components of annual wellness	Best practice is to document what portion of the vitals were	Same	Same

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	visits when doing them virtually, such as vital signs, TUG test, etc.?	provided by the patient and what components were not able to be obtained.		
13	How may I be an advocate for Patients to receive these services and for clinics to get there Reimburse?	The easiest way is to provide the patient with a 5 to 10-year checklist of the preventive services they need to have performed. It is a good reminder for both the patient and provider.	Same	Same