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Useful links and resources to support chronic disease prevention and management and understanding Medicare coverage and services during COVID-19 and beyond

Resources for Telehealth During COVID-19 and Beyond

- CMS Current Emergencies Page: <https://www.cms.gov/About-CMS/Agency-Information/Emergency/EPRO/Current-Emergencies/Current-Emergencies-page>
- CMS has been hosting regular calls with a variety of clinicians, hospitals, and other facilities to keep stakeholders updated on COVID-19 efforts, access recordings of the calls along with transcripts here: <https://www.cms.gov/Outreach-and-Education/Outreach/OpenDoorForums/PodcastAndTranscripts>
- Covered Telehealth Services for Public Health Emergency for COVID-19 Pandemic: <https://www.cms.gov/Medicare/Medicare-General-Information/Telehealth/Telehealth-Codes.html>
- COVID-19 Frequently Asked Questions (FAQs) on Medicare Fee-for-Service Billing: <https://www.cms.gov/files/document/03092020-covid-19-faqs-508.pdf>
- General Provider Telehealth and Telemedicine Tool Kit: <https://www.cms.gov/files/document/general-telemedicine-toolkit.pdf>
- Medicare Coverage of Payment of Virtual Services Video: <https://www.youtube.com/watch?v=bdb9NKtybzo&feature=youtu.be>
- Medicare Telemedicine Health Care Provider Fact Sheet: <https://www.cms.gov/newsroom/fact-sheets/medicare-telemedicine-health-care-provider-fact-sheet>
- MM11805 Summary of Policies in 2020 Public Health Emergency Interim Final Rules: <https://www.cms.gov/files/document/mm11805.pdf>

Annual Wellness Visits (AWV) and Initial Preventive Physical Examination (IPPE)

- Annual Wellness Visit (AWV): https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/AWV_Chart_ICN905706.pdf
- Initial Preventive Physical Examination (IPPE): https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/downloads/MPS_QRI_IPPE001a.pdf
- Here is a link to the Medicare Claims Processing Manual, Pub. 100-04, chapter 12 -Physicians/Nonphysician Practitioners, section 30.6.1.1 - IPPE and AWV: <https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/Downloads/clm104c12.pdf>

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Preventive Services information from the Centers for Medicare & Medicaid Services

- CMS Preventive Services Page: <https://www.cms.gov/Medicare/Prevention/PrevntionGenInfo/index.html>
- CMS Preventive Services Video: <https://www.youtube.com/watch?v=-tuMWM4KeZg>
- Preventive Services Tool - <https://www.cms.gov/Medicare/Prevention/PrevntionGenInfo/medicare-preventive-services/MPS-QuickReferenceChart-1.html>
- Medicare Claim Processing Manual, Pub. 100-04, Chapter 18 – Preventive and Screening Services: <https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/Downloads/clm104c18.pdf>
- Provider Resources on Preventive Services: <https://www.cms.gov/Medicare/Prevention/PrevntionGenInfo/ProviderResources.html>
- A Framework for Patient-Centered Health Risk Assessments, available here: <https://www.cdc.gov/policy/hst/hra/FrameworkForHRA.pdf>

Resources by Medicare Administrative Contractor (MAC)

[Novitas Solutions Inc. – Jurisdiction H](#) (Colorado and Oklahoma):

- Modifier 25 Fact Sheet: <https://www.novitas-solutions.com/webcenter/portal/MedicareJH/pagebyid?contentId=00097341>
- Eligibility Portal: http://www.novitas-solutions.com/webcenter/portal/Novitasphere_JH/Home
- Medicare Part A Educational Events Calendar: <https://www.novitas-solutions.com/webcenter/portal/MedicareJH/pagebyid?contentId=00084381>
- Medicare Part B Educational Event Calendar: <https://www.novitas-solutions.com/webcenter/portal/MedicareJH/pagebyid?contentId=00084382>

[WPS Government Health Administrators – Jurisdiction 5](#) (Iowa):

- Modifier 25 Fact Sheet: https://www.wpsgha.com/wps/portal/mac/site/claims/guides-and-resources/modifier-25!/ut/p/z0/fY2xDolwFEV_BQfG5hWMhBWNhhiXsFAF9OUAk-hhbaony86ORiHc3PvPcCgAKb4HRvuUCvezVyy6HJM0ygNYpodwpzSjN-dl9s4W8enAPbA_hfmh9Dkm7wBNnDXEIS1hqKZsJKWcFURI62ejJAWil5XWKMOJFy9d3gdR5YAE1o5-XRQPAbfUA5T6qmQ9v61OkBBRFzJo1PRcextz79JfDpt2C4sTK2yeIFAcFEYQ!/#
- Eligibility Portal: <https://www.wpsgha.com>
- Learning Center: <http://wpsghalearningcenter.com/store-catalog>
- Sign up for various newsletters on their website: https://www.wpsgha.com/wps/portal/mac/site/home!/ut/p/z1/04_Sj9CPykyssy0xPLMnMz0vMAfIjo8ziAzw8zDwMLQx8_I18DQwcf3CjF0tflzMTUz1wwkpiAJKG-AAjgZA_VFgJdhNMDZwN4YqwGNGQW6EQaaioiAbEVydg!!/dz/d5/L2dBISEvZ0FBIS9nQSEh/

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National Government Services – Jurisdiction 6 (Illinois):

- Modifier 25 Fact Sheet:
<https://www.ngsmedicare.com/ngs/poc/ngsmedicare?1dmy&urile=wcm%3apath%3a%2FNGSMedicareContentNEW%2FNGSMedicareNEW%2FPolicy%2FPolicy%2BEducation%2BTopics%2FModifiers%2FModifier%2B25&LOB=Part%20B&LOC=Illinois&ngsLOC=Illinois&ngsLOB=Part%20B&jurisdiction=Jurisdiction%206>
- Eligibility Portal: <https://www.ngsmedicare.com/ngs/portal/>
- J6 and JK NGS Medicare Education Calendar:
https://www.ngsmedicare.com/ngs/poc/ngsmedicare?uri=wcm:path:&page=Z6_4AIE11COKGUIE0AKBKULU02Q53&LOB=Part%20B&LOC=Illinois&ngsLOC=Illinois&ngsLOB=Part%20B&jurisdiction=Jurisdiction%206

COVID-19 Resources by Chronic Condition

- National Association of Chronic Disease Directors created a fact sheet for general audiences titled “Chronic Disease and COVID-19: What you need to know” published April 2nd, available here:
https://cdn.ymaws.com/www.chronicdisease.org/resource/resmgr/website-2020/covid/FACTSHEET_COVID19CD.pdf

Cardiac resources

- American Heart Association: <https://www.heart.org/en/about-us/coronavirus-covid-19-resources>
- CDC Article – *Recent Trends in Heart Failure-related Mortality: United States, 2000-2014*:
<https://www.cdc.gov/nchs/products/databriefs/db231.htm>

Cardiovascular screening lab tests

- Medicare National Coverage Determinations Manual (NCD 190.23): https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/Downloads/ncd103c1_Part3.pdf
- 42 Code of Federal Regulations (CFR) 410.17: <https://www.govinfo.gov/app/details/CFR-2011-title42-vol2/CFR-2011-title42-vol2-sec410-17>
- CMS Internet-Only Manual (IOM) Publication 100-04 Medicare Claims Processing Manual, Chapter 18, Section 100: <https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/Downloads/clm104c18pdf.pdf>
- Preventive Services Education Tool, Cardiovascular Disease Screening Tests:
https://www.cms.gov/Medicare/Prevention/PrevntionGenInfo/medicare-preventive-services/MPS-QuickReferenceChart-1.html#CARDIO_DIS

Intensive behavioral therapy for cardiovascular

- Medicare National Coverage Determinations Manual (NCD 210.11): https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/Downloads/ncd103c1_Part4.pdf

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- National Coverage Determination IBT for Cardiovascular Disease (210.11): <https://www.cms.gov/medicare-coverage-database/details/ncd-details.aspx?NCDId=348&ncdver=1&bc=AgAAgAAAAAAA&>
- IOM 100-04, Chapter 18, Section 160: <https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/Downloads/clm104c18pdf.pdf>
- Preventive Services Educational Tool, IBT for Cardiovascular Disease: https://www.cms.gov/Medicare/Prevention/PrevntionGenInfo/medicare-preventive-services/MPS-QuickReferenceChart-1.html#CARDIO_IBT

Ambulatory blood pressure monitoring

- National Coverage Determination 20.19: https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/Downloads/ncd103c1_Part1.pdf
- Decision Memo CAG-000067Rs: <https://www.cms.gov/medicare-coverage-database/details/ncadecision-memo.aspx?NCAId=294&NCDId=254&ncdver=2&SearchType=Advanced&CoverageSelection=Both&NCElection=NCA%7cCAL%7cNCD%7cMEDCAC%7cTA%7cMCD&ArticleType=BC%7cSAD%7cRTC%7cReg&PolicyType=Both&s=All&Keyword=Ambulatory+Blood+Pressure&KeywordLookUp=Doc&KeywordSearchType=Exact&kq=true&IsPopup=y&bc=AAAAAAQAAA>

Blood pressure monitoring

- Physician Fee Schedule Final Rule for 2020 (page 62796): <https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/PhysicianFeeSched/PFS-Federal-Regulation-Notices-Items/CMS-1715-F> (scroll to the bottom of the page and choose the PDF copy)

Diabetes resources

- American Diabetes Association: <https://www.diabetes.org/coronavirus-covid-19>

Diabetes self-management training (DSMT)

- Preventive Services Educational Tool, DSMT: https://www.cms.gov/Medicare/Prevention/PrevntionGenInfo/medicare-preventive-services/MPS-QuickReferenceChart-1.html#DIABETES_SELF
- National Coverage Determination (NCD) for DSMT (40.1): <https://www.cms.gov/medicare-coverage-database/details/ncd-details.aspx?NCDId=251&ncdver=1&bc=AAAAQAAAAAAA&>
- DSMT Coverage and Billing Requirements (JH): <https://www.novitas-solutions.com/webcenter/portal/MedicareJH/pagebyid?contentId=00026719>

Chronic Kidney Disease (CKD) resources

- National Kidney Foundation: <https://www.kidney.org/covid-19>
- NCD 190.10: <https://www.cms.gov/medicare-coverage-database/details/ncd-details.aspx?NCDId=181&ncdver=1&bc=AAAAIAAAAA&>

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Medical Nutrition Therapy (MNT)

- Preventive Services Educational Tool, Medical Nutritional Therapy: <https://www.cms.gov/Medicare/Prevention/PrevntionGenInfo/medicare-preventive-services/MPS-QuickReferenceChart-1.html#MNT>
- MNT coverage and billing requirements ([JH](#)) ([JL](#))
- National Coverage Determination (NCD) for Medical Nutrition Therapy (180.1): <https://www.cms.gov/medicare-coverage-database/details/ncd-details.aspx?NCDId=252&ncdver=1&bc=AAAAQAAAAAAA&>

Intensive behavioral therapy for obesity

- Medicare National Coverage Determinations Manual (NCD 210.12): https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/Downloads/ncd103c1_Part4.pdf
- National Coverage Determination (NCD) for Intensive Behavior Counseling for Obesity (210.12): <https://www.cms.gov/medicare-coverage-database/details/ncd-details.aspx?NCDId=353&ncdver=1&bc=AgAAgAAAAAAA&>
- IOM 100-04, Chapter 18, Section 200: <https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/Downloads/clm104c18pdf.pdf>
- Reassessment of obesity: <https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/Downloads/MM7641.pdf>
- Preventive Services Educational Tool, Intensive Behavioral Counseling for Obesity: https://www.cms.gov/Medicare/Prevention/PrevntionGenInfo/medicare-preventive-services/MPS-QuickReferenceChart-1.html#OBESITY_IBT

Counseling to prevent tobacco use

- Medicare National Coverage Determinations Manual (NCD 210.41): https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/Downloads/ncd103c1_Part4.pdf
- National Coverage Determination (NCD) for Counseling to Prevent Tobacco Use (210.4.1): <https://www.cms.gov/medicare-coverage-database/details/ncd-details.aspx?NCDId=342&ncdver=2&bc=AgAAQAAAAAAA&>
- 100-04, Chapter 18, Section 150: <https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/Downloads/clm104c18pdf.pdf>
- 100-04, Chapter 32, Section 12: <https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/Downloads/clm104c32.pdf>
- Preventive Services Educational Tool, Counseling to Prevent Tobacco Use: <https://www.cms.gov/Medicare/Prevention/PrevntionGenInfo/medicare-preventive-services/MPS-QuickReferenceChart-1.html#TOBACCO>

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Customer Contact Information

[Jurisdiction H \(Novitas Solutions\):](#)

- Customer Contact Center- 1-855-252-8782

[Jurisdiction 5 \(WPS Government Health Administrators\):](#)

- Customer Service – 1-866-518-3285

[Jurisdiction 6 \(National Government Services, Inc.\):](#)

- Customer Service – 1-866-234-7340

Patient / Medicare Beneficiary:

- 1-800-MEDICARE (1-800-633-4227)
- <http://www.medicare.gov>

Funding Resources

HHS CARES Act provider relief

- HHS is distributing \$50 billion across the healthcare system to providers and facilities that bill Medicare.
- Visit <https://www.hhs.gov/coronavirus/cares-act-provider-relief-fund/index.html> for more information on the allocations. Recipients of payments from any of these allocations must attest and accept the Terms and Conditions within 45 days.
- View a [list of providers](#) who received a payment from the General Distribution of the Provider Relief Fund who have attested payments as of May 4, 2020.
- HHS Provider Relief Fund: <https://data.cdc.gov/Administrative/HHS-Provider-Relief-Fund/kh8y-3es6/data>

FCC COVID-19 telehealth program

- The FCC has awarded funding for telemedicine COVID response efforts to a few local health care providers! See awardees below and the announcement [here](#). Note only \$13.7 million of the \$200 has been committed to date (May 1).
- Apply here - <https://www.fcc.gov/covid-19-telehealth-program>.
- Examples of funding:
 - **Salina Family Healthcare Center, in Salina, Kansas**, was awarded \$14,418 for laptops, web cameras, monitors, and other equipment to provide video and voice consultations for medical, dental, behavioral health, and clinical pharmacy patients, freeing up physical space and staff to take care of patients with COVID-19 requiring face to face appointments.

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- **Reliance Health, Inc., in Norwich, Connecticut**, was awarded \$18,601 for telehealth services and devices to continue contact with individuals who have chronic and persistent mental health diagnoses and are at high-risk for the COVID-19 disease.
- FCC awards in our areas:
 - **Valley-Wide Health Systems, Inc., in Alamosa, Colorado**, was awarded \$46,437 to implement video telehealth services to provide virtual health visits for COVID-19 screening and primary medical care to its vulnerable low-income and elderly patients.
 - **Council for Jewish Elderly, in Chicago, Illinois**, was awarded \$6,783 to provide telehealth services in its skilled nursing facility and outpatient counseling departments for over 350 older adults to limit in-person care as much as possible to prevent the spread of the COVID-19 disease.
 - **Greater Elgin Family Care Center, in Elgin, Illinois**, was awarded \$39,639 for the purchase of laptops to expand its capacity to provide virtual visits for a wide variety of medical services to limit the spread of COVID-19.

Grants and funding

- HRSA Telehealth Network Grant Program
 - Apply by June 15, 2020
 - Award September 1, 2020
 - The funding opportunity is aimed towards promoting rural Tele-emergency services with an emphasis on tele-stroke, tele-behavioral health, and Tele-Emergency Medical Services (Tele-EMS). This will be achieved by enhancing telehealth networks to deliver 24-hour Emergency Department (ED) consultation services via telehealth to rural providers without emergency care specialists.
 - <https://www.hrsa.gov/grants/find-funding/hrsa-20-036>
- The Distance Learning and Telemedicine (DLT) Program
 - Apply by June 13, 2020
 - The DLT Program provides grants to encourage and improve telemedicine and distance learning services in rural areas through the use of telecommunications, computer networks, and related advanced technologies to be used by students, teachers, medical professionals, and rural residents.
 - <https://www.rd.usda.gov/programs-services/distance-learning-telemedicine-grants>