



COVID-19 in Long Term Care Office Hours

Guest Speaker: Joanne Lynn, MD

Facilitator: Christine LaRocca, MD

March 27, 2020

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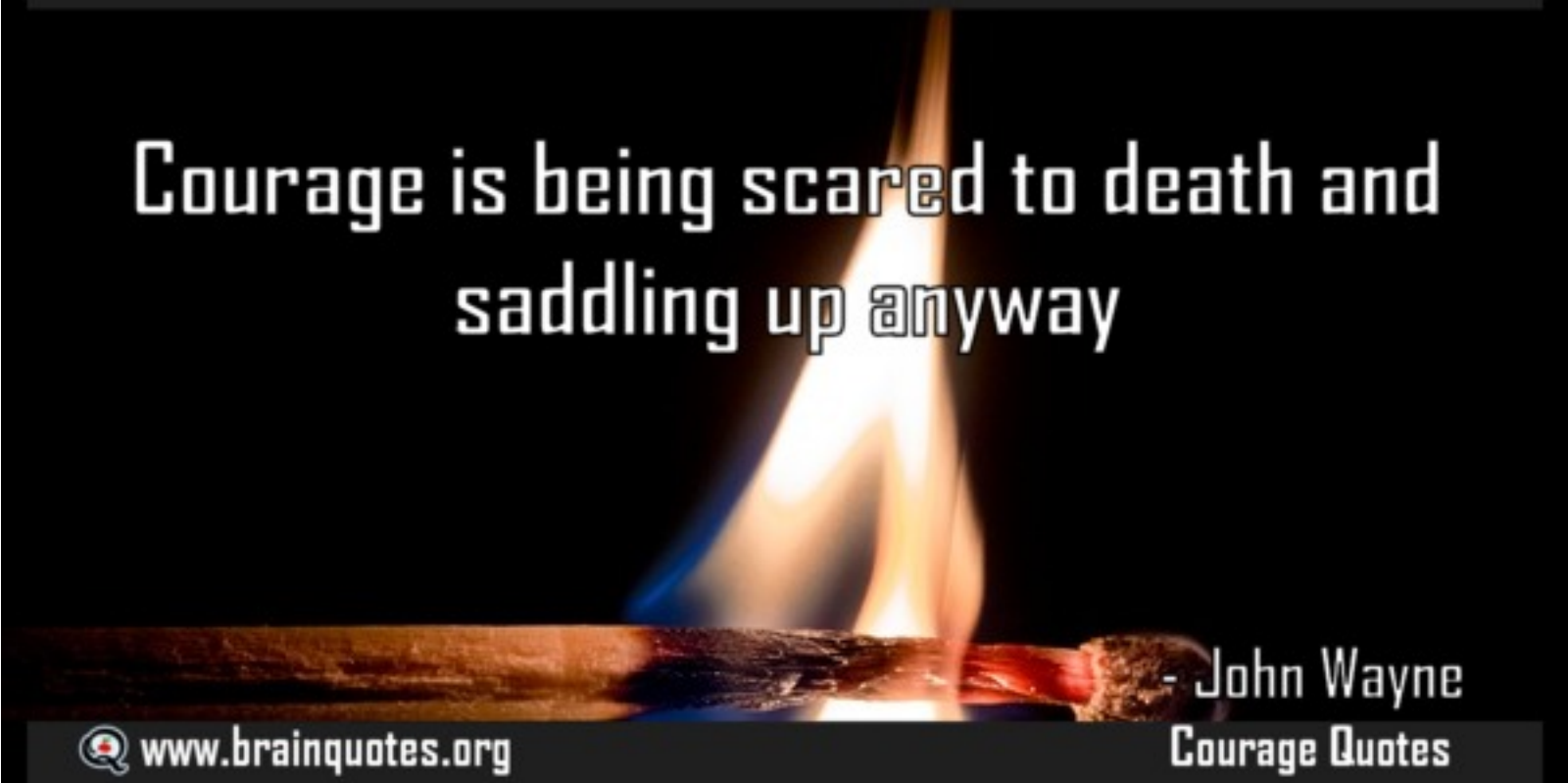
Giving This Our Best Shot...



- This material is for informational purposes only and does not constitute medical advice; it is not intended to be a substitute for professional medical advice, diagnosis or treatment.
- Today's content reflects Telligen's best understanding as of 3/27/20. The answers to participants' questions reflect currently available information about COVID-19 as of March 27, 2020.
- However, COVID-19 is an emerging, rapidly evolving situation. Therefore, it remains critically important to continually check the CDC's most up-to-date guidance, as well as the guidance from your state/local health department. CDC guidance for COVID-19 may be adapted by state and local health departments to respond to rapidly changing local circumstances.
 - <https://www.cdc.gov/coronavirus/2019-ncov/healthcare-facilities/prevent-spread-in-long-term-care-facilities.html>
 - Colorado: <https://www.colorado.gov/cdphe>
 - Illinois: <http://www.dph.illinois.gov/>
 - Iowa: <https://idph.iowa.gov/>
 - Oklahoma: <https://www.ok.gov/health/>




You Have Our Respect and Admiration



Courage is being scared to death and
saddling up anyway

- John Wayne
Courage Quotes

 www.brainquotes.org

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We're In This Together



- **Telligen** serves as the Quality Innovation Network-Quality Improvement Organization (QIN-QIO) for **Colorado, Illinois, Iowa, and Oklahoma**
- **If You Value NO COST**
 - Just-in-time presentations such as the one you're about to hear
 - Having a network of peer support and readily available technical assistance and resources, then
- **Please take 2 minutes during this call to join Telligen QI Connect™**
<https://www.telligenqinqio.com/join-telligen-qi-connect/>
 - If you're not located in one of Telligen's states, you can find your QIN-QIO here: <https://qioprogram.org/locate-your-qio>



You Can Also Simply Email Any of Us and Write, “I Want to Join Telligen!”



Include Name, Organization/Facility, Address

- Courtney Ryan (Colorado)
cryan@telligen.com
- Gina Anderson (Iowa)
ganderson@telligen.com
- Lisa Bridwell (Illinois)
lbridwel@telligen.com
- Nell Griffin (Illinois)
ngriffin@telligen.com
- Sherry Longacre (Oklahoma)
slongacre@telligen.com
- Christine LaRocca, Medical Director
clarocca@telligen.com





Today's Guest Speaker

JOANNE LYNN, MD, MA, MS

- Health & Aging Policy Fellow and a Policy Analyst in the Program to Improve Eldercare at Altarum
 - One of the first hospice physicians in the US
 - Nationally recognized expert; author of over 300 peer-reviewed journal articles and 80 books and chapters on geriatrics, palliative care, and end of life care
 - MS in Evaluative Clinical Sciences from Dartmouth College, an MA in Philosophy and Social Policy from George Washington University, and an MD from Boston University School of Medicine



Advance Care Plans Specific to the Threat of COVID-19



- Since the COVID-19 pandemic began, have you engaged in efforts to readdress advance care plans with your residents and families?
 - If so, please share your activities and progress.
- What are your top or most urgent needs and priorities with advance care planning during this crisis?
- How can Telligen (or your state's QIO) best assist?



Your Questions from Telligen's COVID-19 Webinar on March 19



Environmental Cleaning

Q: “Is there a source that you can reference of how long the virus lives on surfaces? How long can the virus live on a surface, on cloths, etc.?”

A: <https://www.nih.gov/news-events/news-releases/new-coronavirus-stable-hours-surfaces>

Q: “What works to kill the virus on a surface? Lysol? Bleach? Purell? All of the above? How about Windex?”

A: <https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>



Your Questions from Telligen's COVID-19 Webinar on March 19



Personal Protective Equipment (PPE)

Q: “Do they [staff] need to leave the mask on for the entire 4-8 hrs. or can they remove it and if they [staff] can remove the mask how do you store in between?” **Please note that the CDC guidance below differs from the guidance provided by the presenter during the webinar.**

A: <https://www.cdc.gov/coronavirus/2019-ncov/hcp/ppe-strategy/face-masks.html>

Q: “Does fabric work for a homemade mask? If so, should it be more than one layer? Is there a certain cotton thread count it would need to be?”

A: <https://www.cdc.gov/coronavirus/2019-ncov/hcp/ppe-strategy/face-masks.html>



Your Questions from Telligen's COVID-19 Webinar on March 19



Resident Care

Q: With the CDC recommendation to suspend communal dining and activities, how are facilities responding and, for those who have suspended communal dining and activities, how are they dealing with the mental health of the residents?”

A: <https://www.cms.gov/files/document/qso-20-20-allpdf.pdf>

Dining

Q: “Can we please have some suggestions on how to operationalize no communal dining when there are residents at risk for choking or who require assistance/cuing with eating? I am not sure one to one is going to work.”



Your Questions from Telligen's COVID-19 Webinar on March 19



Healthcare Personnel

Q: “What is considered a fever for employees, 100 or 99.6? What temperature would be considered to send home employee?”

A: <https://www.cdc.gov/coronavirus/2019-ncov/hcp/guidance-risk-assesment-hcp.html>

Admissions

Q: “Can SNFs "refuse" to accept a COVID-19 resident or one that's been exposed to another with presumptive? Any guidance?”

A: <https://www.cms.gov/files/document/qso-20-14-nh-revised.pdf>

A: <https://www.cdc.gov/coronavirus/2019-ncov/healthcare-facilities/prevent-spread-in-long-term-care-facilities.html#facilities-should-do>



Your Questions from Telligen's COVID-19 Webinar on March 19



Miscellaneous

Q: “Do physicians have to have a specific service for tele med visits, or can we just use an IPAD?”

A: <https://www.cms.gov/files/document/general-telemedicine-toolkit.pdf>

A: <https://edit.cms.gov/files/document/medicare-telehealth-frequently-asked-questions-faqs-31720.pdf>

A: <https://www.cms.gov/newsroom/press-releases/president-trump-expands-telehealth-benefits-medicare-beneficiaries-during-covid-19-outbreak>

Q: “For possible post-mortem care what alternatives does LTC can have?”

A: https://www.cdc.gov/coronavirus/2019-ncov/downloads/novel-coronavirus-2019-Nursing-Homes-Preparedness-Checklist_3_13.pdf





Upcoming Events



Telligen QI Connect™

Improving healthcare quality for people living and working with Medicare

Save the Date!

- **COVID-19 in LTC Office Hours**

- **April 3, 2020 - 2:30 pm - 3:30 pm CT**
- **Register today!**

https://telligenqinqio.zoom.us/meeting/register/upAodOGgrzwuBARaOtsu_I0DIYzE9Zv2QQ

- **Check out Telligen QI Connect™ Events**

<https://www.telligenqinqio.com/events/>





Thank You! Questions?



Want more Information?

- Courtney Ryan (Colorado)
cryan@telligen.com
- Gina Anderson (Iowa)
ganderson@telligen.com
- Lisa Bridwell (Illinois)
lbridwel@telligen.com
- Nell Griffin (Illinois)
ngriffin@telligen.com
- Sherry Longacre (Oklahoma)
slongacre@telligen.com
- Christine LaRocca, Medical Director
clarocca@telligen.com

